

## General terms for reservation of accommodation

These general terms and conditions apply to all bookings for the renting of a Villa from Istarski dvori L.td. By accepting the Offer and paying the advance Guest(s) accepts these provisions.

### RESERVATION CONFIRMATION

To confirm your reservation you have to pay 30% of the total amount on account of Istarski dvori Ltd., the rest- 21 days before arrival

#### Included in the rate

- Villa rental
- VAT
- Accommodation tax
- Parking lot
- Use of all facilities in the villa
- Weekly towels and bed linen change, cleaning of the villa
- Garden and Pool maintenance (on Friday or Saturday from 9 am to 4 pm - depending on weather conditions, time of maintenance can be moved)

#### Cancellation Policy

- If the reservation is cancelled or modified up to 21 days before date of arrival, no fee will be charged.
- If the reservation is cancelled or modified up to 7 days before date of arrival, 50 percent of the total price of the reservation will be charged.
- If the reservation is cancelled or modified up to 1 day before date of arrival, 75 percent of the total price of the reservation will be charged.
- If the reservation is cancelled or modified on the day of arrival or in case of no-show, the total price of the reservation will be charged.

### PAYMENT: ACCOMMODATION, DEPOSIT AND ADDITIONAL SERVICES

Cash in Croatian kuna and Cards (billing currency: Croatian Kuna)



The rental price of Villa is determined by the Price list of Istarski dvori for the current year, expressed in Euros, converted in Croatian Kuna on middle exchange rate on the day of invoicing.

### ADDITIONAL SERVICES

#### Additional bed

Baby cot and high chair are free of charge.

One child under 7 years stays free of charge in an extra bed.

One child from 7 to 12 years is charged € 10 per person per night in an extra bed.

One child from 13 to 17 years is charged € 20 per person per night in an extra bed.

One adult (18+) is charged € 40 per person per night in an extra bed.

\* Number of additional beds is limited and is allowed on request

#### Pets

Pets are allowed on request (pet owner must read the "Pet Policy" and fill in the Form for pet owners)

Price for pet accommodation: 7 € per day/pet.

Safety deposit for pet: € 100 per Pet, will be charged on the day of arrival.

\*Number of villas for pets is limited.

#### Services outside of reception working time

Early check in/ late check in/ late check out - allowed on request.

Early check in till 12 PM- € 20

Early check in from 12 PM to 2 PM- € 10

Early check out till 8 AM- € 20

Late check in after 8 PM- € 20

Late check out till 12 PM- € 10

Late check out from 12 PM to 2 PM- € 20

Late check out after 2 PM- 100% of the daily rent amount.

Additional services can be paid at the reception!